USER GUIDE · VERSION 1

App API server

The server behind the mobile app. It holds app accounts, the app's wallet and payments, and passes requests between the app and the other modules. Staff do not use it directly.

1. What it is for
2. The admin panel

APP API SERVER

What it is for

For: Everyone

The App API server is the part of the system the mobile app (SuperApp) talks to. Nobody opens it on a screen in their daily work. When a customer or a staff member uses the app, the app asks this server, and the server answers or passes the request on to the right module.

What it does for the business

- **App accounts**: signing up and signing in to the app, changing phone number or email, profile photo and PIN.
- **Wallet and payments**: the app's e-wallet, top-ups, vouchers and payments, and the messages from the bank or payment provider saying a payment went through.
- **Membership in the app**: the member card and points, taken from Membership and Loyalty.
- **Shopping in the app**: orders from the online shop.
- **Staff in the app**: the staff incentive figures, the staff directory and outlets, and the staff tools listed in the app menu.
- **Approvals on the phone (eSecure)**: when a cashier asks a member to approve spending points, this server puts the request on the member's phone (in the app, and by WhatsApp) and tells the till the answer.
- **Feedback, ratings, live streams and the app's help menu.**

Who looks after it

Your technical team. Call them when the app will not sign in, a top-up or payment does not show, or eSecure approvals do not arrive. When this server is down, the mobile app stops working, and cashiers should use the one-time code instead of eSecure.

APP API SERVER

The admin panel

For: Administrators

The App API server has a small admin panel at **/admin** on its own web address, for the people who set up the mobile app. Its menu, as it appears today:

Menu	What it is for
User Management	App accounts: find a person, see and change their details.
Roles	Who may use which part of this admin panel.
Manage Services	The service icons shown in the app.
Manage Staff Module	The staff tools listed in the app, and which staff see each one.
Manage Help Menu	The entries in the app's help menu.
Manage Streams	Live and recorded videos shown in the app.
Manage Questions, **Manage Submissions**, **Manage Ratings**	The feedback questions the app asks, the answers people gave, and their ratings.
Manage Translation	The app's wording in each language.
Manage QR Redirection	Where a printed QR code sends people, so the code can stay the same when the page changes.
Manage Clients	The other modules allowed to talk to this server. Change only with your technical team.

There are no pictures on this page yet: this page was written from the server's code, not from the running panel.